

Opening service calls Via mobile

ANZ Market

Dear Customers,

As part of improving the service experience for our customers, we've created a direct link to a form. Like all applications, the link is embedded directly on your mobile.

To open any service call all you must do is click the Afimilk icon, fill out the form, and then submit it.

The form immediately places a service call in our system, to which we will respond.

iOS / iPhone

1 Please open the following link using the "Safari" browser:
<https://sforce.co/3r3hleC>

2 Tap on **the square with the arrow**

Technical Service request

Name *

Email *

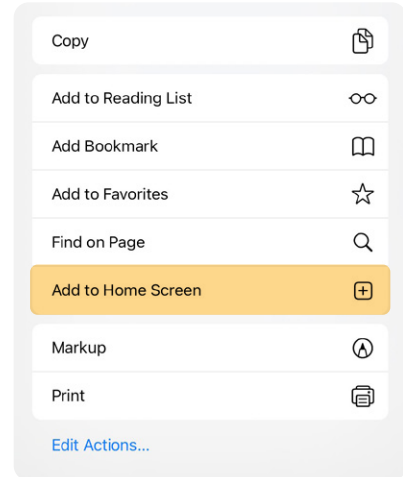
Phone *

Site Name (Not mandatory, but advisable to g possible)

Site Number *

y.secure.force.com

3 Tap **"Add to Home Screen"**



4 Tap **"Add"**

Cancel Add to Home S... Add

afimilk Afimilk Support

https://sandbox-afimi...

An icon will be added to your Home Screen so you can quickly access this website.

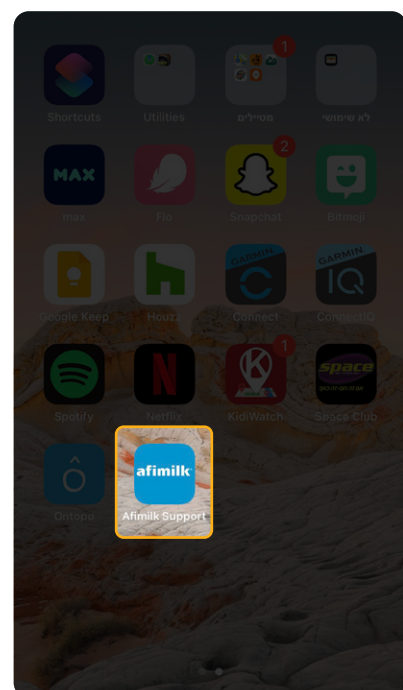
q w e r t y u i o p

a s d f g h j k l

z x c v b n m

space done

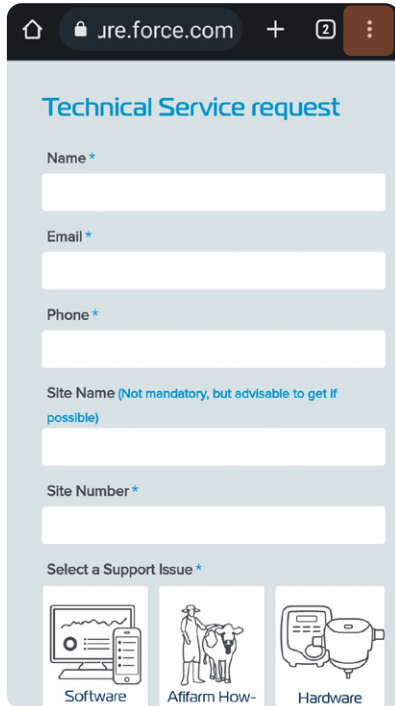
5 The Afimilk icon is added to your phone's dashboard. **Tap the icon** to open the service call form



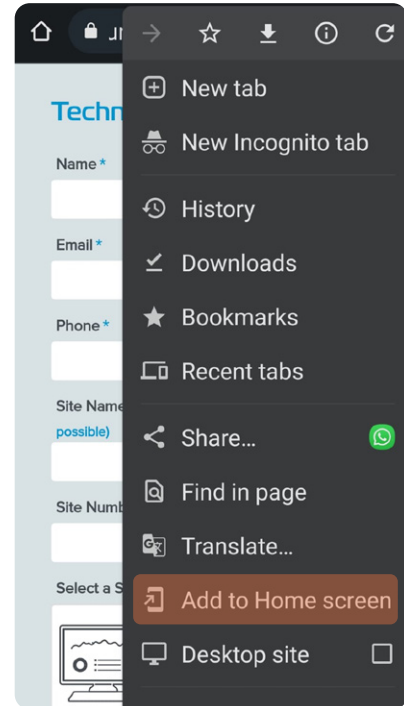
Android

1 Open the following link using the "Chrome" browser:
<https://sforce.co/3r3hleC>

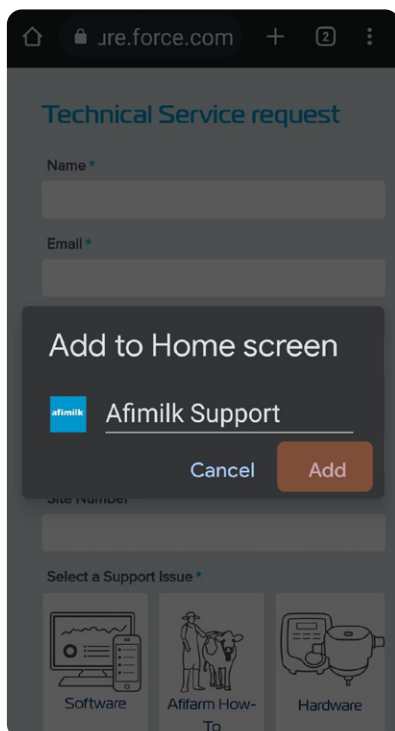
2 Tap on **the three dots**



3 Tap **"Add to Home Screen"**



4 Tap **"Add"**



5 The Afimilk icon is added to your phone's dashboard. **Tap the icon** to open the service call form

